



FRIENDSHIP SHELTER'S

INTERSECTIONS LUNCHEON

EXPLORING THE CONNECTION BETWEEN HEALTHCARE & HOUSING



Mia Ferreira, Panelist

Mia Ferreira brings over 25 years of dedicated experience to her role as Director of Services at Friendship Shelter, where she has led transformative initiatives that integrate public health principles with social services. She holds a Bachelor's degree in

Chemistry from the University of Hawaii, a Master of Public Health from Emory University, and a Master of Social Work from California State University, Fullerton.

Throughout her career, Ms. Ferreira has held a wide range of roles across the nonprofit sector—including researcher, clinician, advocate, case manager, community organizer, and administrator—focusing on poverty reduction, social justice, community development, and homelessness services.

At Friendship Shelter, Ms. Ferreira has been a driving force behind the implementation of national best practices such as housing-focused supportive services, harm reduction, trauma-informed care, and the recovery model. She played a key leadership role in developing and operationalizing CalAIM and Enhanced Care Management services across all agency programs.

A recognized leader in the field, Ms. Ferreira has contributed to systems-level change through her active involvement in the Continuum of Care community. She works in close partnership with both government and nonprofit organizations to strengthen homeless response systems and close service gaps.

In addition to her leadership and clinical work, Ms. Ferreira is a committed educator. She has served as adjunct faculty in the Human Services Department at Saddleback College and as associate faculty in the Master of Social Work program at California State University, Fullerton.